

# Angella SPA&Wellness

The Price List is valid for the period 03.04 – 30.11.2022.

| HALF BOARD<br>Prices are in € per person per night |         |                             |     |           | BED AND BREAKFAST<br>Prices are in € per person per night |                             |     |           |
|--|---------|-----------------------------|-----|-----------|---|-----------------------------|-----|-----------|
| PERIOD   | SERVICE | 1/2, 1/2+1, 1/2+2,<br>1/1+1 | 1/1 | APARTMENT | SERVICE   | 1/2, 1/2+1,<br>1/2+2, 1/1+1 | 1/1 | APARTMENT |
| 03.04 – 03.05.                                     | HB      | 60                          | 90  | 75        | BB  | 50                          | 75  | 65        |
| 03.05 – 30.11.                                     | HB      | 50                          | 75  | 65        | BB  | 40                          | 60  | 55        |

#### Price includes:

- Half board accommodation (breakfast and dinner) or bed and breakfast service
- Accompanying baby program (changing table, tub, baby cot) with prior notice; feeders in the restaurant
- Unlimited use of Wellness & Spa facilities: jacuzzi, hammam, Finnish sauna, infra sauna, kneipp, gym
- Free Wi-Fi
- Hotel insurance

#### Price does not include (obligatory payment with reservation):

- Local tax - RSD 120.00 per person per night for adults; RSD 60.00 per person per night for children 7-15 years; children 0 - 7 years do not pay

#### Conditions for Angella SPA & Wellness:

- Child 0 - 2 accompanied by two adults if using a shared bed - FREE in 1/2 room
- Child 2 - 7 accompanied by two adults if using a shared bed - FREE in 1/2 room
- Child 2 - 12 accompanied by two adults on a separate bed - 50% discount
- Child 2 - 12 accompanied by one adult - 50% discount
- Two children 2 - 12 accompanied by one adult - each child on a separate bed has a 50% discount in 1/2 or 1/2+1 room
- Two children 2 - 12 accompanied by two adults - each child on a separate bed has a 50% discount in 1/2+2 room or 1/2+2 apartment
- The third or fourth adult person - 20% discount on an extra bed in 1/2+1, 1/2+2 room or 1/2+2 apartment
- Minimum number of paying persons in a quadruple room is 3 persons
- Minimum number of paying persons in the APARTMENT is 3 persons

#### On-site additional charge (optional):

- Public parking (parking place is unsecured and Konaci doo is not responsible for any damage to the vehicle).

## "General Terms of Payment, Confirmation, Change and Cancellation"

### Payment terms:

- Advance payment of at least 40% within 2 days after the invoice is issued, the rest not later than 15 days before arrival. In case of non-compliance with the deadline, Konaci doo Kopaonik reserves the right to provide the guest with accommodation in other accommodation facility of the same category.
- Payment method in the country is done in RSD equivalent at the NBS middle exchange rate on the day of booking:
  - Advance payment of at least 40% to the current account during the reservation and the rest at the latest 15 days before arrival,
  - Advance payment of at least 40% to the current account during the reservation and the rest by citizens checks up to 6 monthly installments without interest,
  - Advance payment of at least 40% to the current account during the reservation and the rest by Bank Intesa credit cards up to 6 monthly installments without interest,
  - Advance payment of at least 40% to the current account during the reservation and the rest by administrative ban up to 12 monthly installments without interest (Konaci d.o.o. Kopaonik reserve the right to chose companies with which they will sign an administrative ban contract),
  - by payment card at the reception desk (Master, Maestro, Visa, Visa Electron, Dina Card)
- Payment method from abroad:
  - payment to a foreign currency account (bank charges are borne by the payer, otherwise the costs will be charged at the reception of the facility in dinar equivalent at the NBS middle exchange rate effective on the day of payment)
  - by payment card at the reception desk (Master, Maestro, Visa, Visa Electron, Dina Card)
- In case of changes in the monetary market, Konaci doo Kopaonik reserves the right to adjust the prices.
- The price is only guaranteed for the payment of the full amount. Otherwise, only the amount of the advance is guaranteed, the rest is subject to change.

### Cancellation and reservation change terms:

Reservation of accommodation, paid in full, is valid from 13:59 h on the day of arrival.

Cancellation or change of the reservation date can be made in writing only by mail: [prodaja@hotelangella.rs](mailto:prodaja@hotelangella.rs) or [reception@hotelangella.rs](mailto:reception@hotelangella.rs)

The date of the written cancellation is the basis for calculating the fee expressed as a percentage of the total price of the accommodation or package, as follows:

- 40% of the total amount of the reservation will be charged if the reservation is canceled or changed 29 to 15 days before the start of the service;
- 80% of the total amount of the reservation will be charged if the reservation is canceled or changed 14 to 8 days before the start of the service;
- 100% of the total amount of the reservation will be charged if the reservation is canceled or changed 7 to 0 days before the start of the service or during the service or in case of non-appearance of the guest at the facility;
- if guests leave the facility before the booked departure date, Konaci doo Kopaonik retains the funds for the unused part of the stay.

GENERAL TERMS AND CONDITIONS OF PAYMENT, CONFIRMATION, CHANGE AND CANCELLATION OF RESERVATIONS KONACI DOO KOPAONIK ARE APPLICABLE WITH THE SPRING, SUMMER, AUTUMN 2022 PRICE LIST, WHICH ARE AVAILABLE ON THE WEBSITE [www.hotelangella.rs](http://www.hotelangella.rs) AND IN ATTACHMENT TO THE PRICE LIST.

Kopaonik, 18.03.2022.  
KONACI DOO KOPAONIK  
Rezervacije i informacije

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